



## From the President



This autumn marks Lexington's 30th anniversary. We've come a long way since our start in a three room building on Chicago's West Side. However, the College spirit remains the same. For three decades we have offered women a rich and relevant college degree within a faith-based learning environment.

Students earning their bachelor's degrees at Lexington complete two internships in a field of hospitality at the organization of their choice. This experience gives Lexington students a

chance to 'try-on' the fit of specific jobs and tasks within varied hospitality venues. The internships also afford interns opportunities to examine management systems and to understand how their work contributes to overall operations of companies.

Each September we hold our student internship presentations at the College. The event showcases interns for the rest of the student body, the faculty, staff, and employer representatives. Some student interns speak about their experiences, presenting learning moments about their work and their assessment of how their coursework at the College intersects with their study of management. Others display and narrate posters during the conference session of the event. That

morning provided a snapshot of the future leadership of the hospitality industry –and it is bright!

***“I learned from my internship that hospitality is my passion!”***

Sophomore Itezelle Arienza declared “I learned through my internship at Marriott that hospitality is my passion!” She spoke of the challenges of ensuring that guests had a positive experience at her hotel and the high standard of excellence that she sought to achieve in her work. She added, “I want to take care of people. In my job I do this every day.”

Nineteen year old sophomore Katie Hill was recently promoted to housekeeping supervisor at the Fairmont Hotel in Chicago. During her internship at the Fairmont she oversaw a housekeeping team comprised of older employees. Hill noted that what she learned in her coursework at Lexington helped to prepare her for the work, encouraged her leadership, and motivated her to ‘step up’ to take on new opportunities on the job.

Junior Sara Kilarski worked as an off-premise chef for Food for Thought Catering and her internship took her throughout the Chicagoland area. During her internship Kilarski was responsible for setting up kitchens both inside and outside. Her work included a dinner for 700 at the Chicago History Museum. She commented,

*Continued on page 3*

## LEXINGTON COLLEGE HONORS DAVID PFANZELTER OF THE KELLOGG COMPANY



*Honoree Dave Pfanzelter of The Kellogg Company with Kellogg colleague Leslie Maclin and Event Chairman John Adams of Marriott International.*

On October 25th Lexington honored Mr. David Pfanzelter, Senior Vice President, The Kellogg Company and President, Kellogg Specialty Channels at the annual Building Scholarships for Service dinner. The event took place at the Chicago Marriott Magnificent Mile in downtown Chicago.

Pfanzelter was awarded the Lexington College Award for Excellence at the evening's

event. Established over a decade ago, the award is given to professionals who embody the mission of Lexington. In Pfanzelter's case, his leadership in the hospitality and foodservice industries, his commitment to developing younger professionals, and his support of women in the hospitality and foodservice industry all led to his receiving this honor.

In September, Pfanzelter visited the College and spoke to Professor Mary Hunt's Principles of Management class on the 'Eight Tenets of Leadership. There he told students, “developing your team is one of the most valuable and rewarding activities a leader can do.” Pfanzelter also encouraged students to proactively undertake their career paths



*Lexington seniors Adriana Jurado and Angie Dillett managing the Silent Auction.*



*Jo Le Mieux Murphy purchasing raffle tickets from Lexington students Miroslava Esparza and Dacia Ewing.*

*Continued on page 3*

# Kudos

**Dean Marta Elvira** co-authored an article “Psychological contracts and performance management in Mexico”, which was published in the *International Journal of Manpower* (September 2007). Dean Elvira also was the co-editor of the special issue of this journal addressing case studies on Best Human Resource Management Practices in Latin America.

Hospitality faculty member **Dr. Michelle Grottola** presented a piece entitled “Private voices on public terrain: the social location of challenging cultural maps,” at the October 2007 EuroCHRIE (Council of Hotel Restaurant and Institutional Education) Conference in Leeds, England.

**Josephine Kujawa, Librarian**, had a poster presentation at the Illinois Library association 2007 Annual Conference in Springfield, Illinois on “The history of women hospitality entrepreneurs.”

Faculty member, **Stephanie Leese** received Les Chefs d’Or, the most prestigious distinction among international concierges. Her keynote address given to the International Concierge Association in San Diego was on “Speaking volumes: sage language for ultimate concierge service.”

**Chef Jennifer Lewis** was interviewed for “Be a better baker: here’s help from the experts,” in a September issue of *The Daily Southtown*.

**President Susan Mangels** was an invited speaker at the American Council on Education’s Regional Conference in Wisconsin in October. She spoke on the presidency and executive career paths.

**Chef Linda Rosner** represented Lexington College during the city of Chicago’s “Play with Your Food” event held at the Chicago Cultural Center. She was accompanied by Lexington student Griselda Flores. Rosner was also an invited participant at the 10th Summit of the American Personal and Private Chef Association at Academia Barilla in Parma, Italy in November. ■

## A Founder speaks A CONVERSATION WITH CLARE HUGHES



**Q:** You were instrumental in establishing Lexington College 30 years ago. What is your message to Lexington today?

**CH:** *Hospitality work enables us to give people security as they move through their day—a sense of well being.... Lexington College’s particular gift is to articulate the mission of serving the needs of people from the starting point of the value of each person. We do not serve anonymous crowds or even mere clients, but individual persons who are looking to us for help.*

*I know that all Lexington women—faculty, students and alumnae... are personally enriched by these values. It is my hope that we will always return to them to discover and develop our own value as persons and professionals.*

**Q:** What do you see is Lexington’s most valuable contribution?

**CH:** *Well prepared women! Our society is becoming more perceptive about the ways technology can enrich and expand our lives.... My vision of Lexington’s contribution is tied to this because we are prepared to enter many arenas through our technical skills.*

*Well prepared also includes the dimension of womanliness, which gives a special tone to our leadership. We have always been the main players in the field of food and hospitality via the human development that takes place in the home, but now we have an opportunity to define these fields as professionals... by providing a home away from home for others.*

*Lexington’s most valuable contribution is not merely to have a presence in these fields, but to take on a humane and person-centered leadership with those around us.*

**Q:** What are you up to today?

**CH:** *I live in Boston where I still work in the hospitality profession. I’d love to connect with anyone from Lexington who’s passing through or hopes to live here. For my phone number, contact Lexington College. ■*

Hughes served as President of Lexington College from 1979 to 1987.



## Alumnae News

**Felicia Roberts, AAS '88, BAS '06**, returned to Lexington this fall as an adjunct culinary instructor. We are thrilled to have her back on campus! After working at Boka Restaurant, she is now a chef at Landmark, a highly-acclaimed theatre-district restaurant.

**Anabel Zamora Castillo, AAS '95**, visited Lexington in August. Married with two daughters, Yazmina (4 years) and Angelica (10 months), Anabel is currently working as a Patient Service Rep Supervisor for T.C.A. Health, Inc

Entrepreneurial alum **Luisa Gervacio, AAS '03**, and husband George, stopped at the College in September to announce the opening of their car wash near campus. Luisa has fond memories of

Lexington, and hopes to see Lexington students, alum, faculty, and staff at their new family business. She and her husband are proud parents of: Iris (7 years), David (3 years), and Sebastian (10 months).

**Sandra Madrid, BAS '07**, was married on July 14, 2007 to Fausto Garcia in her native Honduras. The couple will reside in Chicago where Sandra will begin her career in hotel management and Fausto will attend graduate school.



**Norma Robles, AAS '98, BAS '07**, is enjoying her new position as Event Operations Manager in the management training program of Marriott International at the Lincolnshire Marriott Resort. ■

## A home AWAY FROM HOME

A family-style residence conveniently located in Chicago near the Irving Park El and Metra stops, Concord Residence continues to grow. This year, students representing four states (California, Indiana, Missouri and Texas) as well as Venezuela reside there.

Students choose to live at Concord because they want a home-like environment while in college. The residence includes sunny living areas, bedrooms and a chapel.

Shared meal times, jobs helping around the residence, and after dinner 'get-togethers' help residents to develop strong friendships. Students also help to plan a variety of social events



(left) Freshmen Katie Saylor and Meghan Streiff enjoying a pumpkin picking excursion. (left) Sisters Mary Jo '11 and Itzel Arienza '10 pose for a photo on the front steps of the Residence.



that include "College Night" to which residents invite classmates and friends. Residents also have the opportunity and enjoy helping with a culinary club for junior high and high school girls.

"Living at Concord is a real bonding experience," states Itzel Arienza '10 from Texas, "It's a great place to come home to after a hard day of classes or at my part time job. There is always someone to talk to and the staff are friends and role models." A sophomore at Lexington, Arienza values her Lexington and Concord experience so much that she encouraged her younger sister Maryjo '11 to attend Lexington. She too lives at Concord.

For further information please contact Catherine Kustner at [www.lexingtoncollege.edu](http://www.lexingtoncollege.edu) <<http://www.lexingtoncollege.edu/>>

## Lexington College honors, *continued from page 1*

and to understand the variety of career options available to them in the foodservice and hospitality industry.

Past Award for Excellence winners include Dr. Rohini Anand of Sodexo, Joe Ahern of CBS2 Chicago, Alain Piallat, of Marriott International, Doris Christopher of The Pampered Chef, and Robert Montgomery of Reliv International.

The event was chaired by John Adams of Marriott International and supported by the Chicago area business community as well as by foodservice and hospitality companies from across the nation. Over \$250,000 was raised in scholarship funds for Lexington students earning degrees in hospitality management.



In May 2007 College culinary faculty taught a three-day Master Course in Baking and Pastry for women foodservice professionals from around the U.S. Pictured (l to r) front row: Dean Marta Elvira, Kic Cepeda '89, IN; Margaret Harrington, DC; Lucia Reyes, CA; Austre Medina, IN; Chef Jennifer Lewis; Lisa Marchi, MA; Olguita Medina, IN; Maria Elena Fregoso '95, IL; Tracy Vendetti, MA; Ellie Abuda, DC; Caro Mendez, CA; Chef Linda Rosner; Ximena Ramirez '92, IL.

## Letter from the President, *continued from page 1*

"Now cooking for a party of 200 is a breeze!"

Senior Adriana Meraz managed the operations of her family grocery and foodservice business. Her work included negotiating contracts as well as working with purveyors to better understand their products. Her internship goal was to "learn how the business functions from start to finish." During her time as an intern, Meraz even set up internet based purchasing and accounting systems for the company.

Senior Yvette Vicenteno's summer internship in the human resources and accounting department of Hotel Cass allowed her to combine her love for hospitality with her interest in the finance and human resources aspects of business. Her experience was so successful that this fall the internship turned into a full time job. Vicenteno also

played an instrumental role in the hotel's grand opening in July.

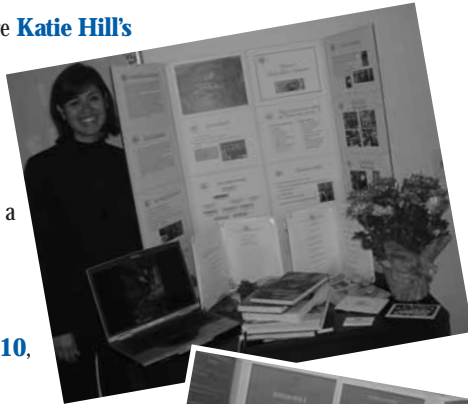
Our internship program highlights the valuable 'hands-on' experience that students receive as part of their degree experience at Lexington. Their real-life management practice complements their rich intellectual coursework in liberal arts and business courses.

For more information and a close-up look at Lexington College, check out our new video created with a generous donation from The Kellogg Company. For your complementary copy please email us at [pr@lexingtoncollege.edu](mailto:pr@lexingtoncollege.edu).

*Susan J. Hanges*  
President

## SUMMER EMPLOYERS GIVE STUDENT INTERNS TOP REVIEWS

Commenting on sophomore **Katie Hill's** work, Maria-Josée Allard, Housekeeping Manager at the Fairmont Hotel said "Katie has always shown amazing ownership and leadership. She has handled a number of challenges with employees as well as guests very well."



About **Mercedes Medina, '10**, Patricia Keefe, Kitchen Manager, Shellbourne Conference Center, noted "Mercedes works quickly and is always there to help. She is very responsible and aware of the needs of those around her. She has great technical skills and is good at training others in a one-to-one set up."

Delta De Leon, General Manager, La Cienga Superfood, Inc. said of **Adriana Meraz '08**, "Adriana is very reliable with great customer service and communication skills. She does quite well at



multi-tasking in order to get the job done."

Of **Anne Marie Eggers '08**, John E. Lesue, Senior Banquet Chef, Chicago Marriott O'Hare, commented "Anne is a hard working and dedicated associate and possesses great administrative skills as well as culinary knowledge. She has great potential within our organization."



### *Clockwise in photos:*

**Adriana Jurado '08** displays her presentation about her internship at Charlie Trotter's Restaurant where she continues to work.

**Samantha Radosta '10** worked as a Restaurant Food and Beverage Intern at The Marriott Oak Brook Hills Resort.

**Maura Martinez '10** worked as an Assistant Chef at Shellbourne Conference Center. ■

## SCHOLARSHIPS AWARDED

Each year, Lexington College awards scholarships to new and returning students based on academic excellence and financial need. For the 2007-2008 academic year, over 95% of Lexington College students received scholarships and grants totaling over \$300,000.

### *Lexington Signature Scholarships*

#### **MARRIOTT SCHOLARS**

Hengameh Afshin  
Rochelle Clay  
Santora Crawford  
Janna Delaney  
Anne Eggers  
Rebecca Farver  
Katie Holtschult  
Angela Jordan  
Talonda Stogner

#### **CAREERS THROUGH CULINARY ARTS PROGRAM**

Evelin Favela  
April Jones  
Keisha Robinson

#### **AMERICAN HOTEL & LODGING ASSOCIATION**

Jennifer Yerkes

#### **CHARTWELLS**

Keisha Robinson

#### **FRED AND MARY KOCH FOUNDATION**

Jennifer Yerkes

### *Selected scholarships awarded to Lexington College students*

#### **ILLINOIS HOTEL & LODGING ASSOCIATION**

Angela Dillett  
Anne Rogers  
Jennifer Yerkes

#### **NATIONAL RESTAURANT ASSOCIATION**

Jennifer Yerkes



## SHARE Our Soles!



Throughout the year Lexington students are involved with service opportunities. Here, Lexington students help to organize and pack in the Student Commons. Faculty member Chef Jennifer Lewis spearheads the annual service project that collects over 200 pairs of donated shoes to be sent to impoverished areas through the service organization [shareoursoles.org](http://shareoursoles.org) ■

## Why Lexington? GETTING TO KNOW MEGHAN STREIFF, '10

Last year at this time Meghan Streiff, was immersed in the glamour of New York City attending the Fashion Institute of Technology studying art and illustration. This fall she moved to Chicago and transferred to Lexington to study hospitality management. Why?

One of eight children, Streiff grew up in New Jersey. Her parents have backgrounds in photography and fashion. Meghan was on that same track, interning as a personal assistant for the niece of fashion guru Ralph Lauren.

In June while in Florence, Italy, Streiff had somewhat of an epiphany and recognized that working in service industry and giving herself to others is what mattered most to her. So she began to consider a career change and college change as well. Meghan was familiar with Lexington from her older sister Lauren who had



*Meghan Streiff (right) joined by classmates Janna Delaney of VA and Elisa Crye of IL at the College scholarship benefit in October.*

attended the College. She applied, was accepted, and started classes in September.

Art will always be a part of Meghan's life, but now she sees that her art can be tied to her Lexington education and it can focus on hospitality. Additionally, she commented, "I really see the value of a smaller school experience. I'm surrounded by young women who want to become better and make a difference in the world. I am impressed with the atmosphere. It's filled with a caring and nurturing faculty and staff."

For future Lexington students Meghan offered the following advice, "If a young woman is looking to care for others and wants to consider the field of hospitality management, Lexington is the place!"

## HIGH SCHOOL Summer Program Launch —A SUCCESS!

Last June Lexington hosted a week long summer program for high school students considering educational opportunities in hospitality. Girls from California, Florida, New York, Texas, and Wisconsin joined Chicago high-school students for an exciting program of classes about service excellence, culinary arts, and event planning. The camp was filled to capacity and received rave reviews from attendees. One student even sent in her college application to Lexington the week after her Lexington experience!



*Campers practice dough making techniques.*

Melissa from Chicago said, "I love what we learned about service excellence. This is what I want to do! We had a great time this week!"



*Professor Mary Hunt engages students in a discussion about time management.*



*Three participants enjoying a tour of the organic market.*

Lexington faculty served as instructors for the program that included seminars on management and service, hands-on experience in the culinary labs and on event planning. Included in the week-long program were tours of Chicago's Green City Market, The Intercontinental Hotel and The Chicago Cultural Center. On the last day of the program, the students prepared a luncheon event and hosted their families.

Lexington will again offer the program *Adventures in the World of Hospitality* in June 2008. For more information contact: [ckustner@lexingtoncollege.edu](mailto:ckustner@lexingtoncollege.edu).

LEXINGTON DONORS

Lexington gratefully acknowledges and thanks the many individuals, corporations and foundations that generously supported the College during the fiscal year July 1, 2006– June 30, 2007.

These gifts enabled Lexington College to provide a quality education for women and to continue to grow our programs. The following list reflects gifts and grants received:

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- \*\* Lexington Faculty/Staff
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 Ester Meza  
 Stase Mikelevicius  
 David Misenhimer  
 Blanca Monarrez  
 Raquel Monarrez  
 Santiago Mora  
 Gonzala Muniz  
 Mr. and Mrs. Lawrence Nowinski  
 Kelechi Obioha  
 Maria Olaguez  
 Virginia Olaguin  
 Ms. Barbara Olsen  
 Dr. and Mrs. Joseph Ornelas  
 Olga Onetti  
 Odila Oquendo  
 Rosa Ortega  
 Mary Pat Ostrander  
 Carolina Palos  
 Teresa Patino  
 Socorro Perez  
 Arcelia Perez  
 Pilsen Play House Day Care  
 Mr. & Mrs. David Pliske  
 Ms. Jill Prout  
 Maria Sandra Province  
 Leticia Ramirez  
 Isidra Ramirez  
 Mr. John G. Randall  
 Ms. Regina Ready\*\*  
 Ms. Texanna M. Reeves  
 Angelica Resendez  
 Maria Reynoso  
 Maria Esther Richine  
 Rolalina Rico  
 Estela Rivera  
 Catalina Rivera  
 Lucia Rivera  
 Rosa Rivera  
 Lucila Rivota  
 Mr. and Mrs. Raymond Robinson

Maria Felipa Rodriguez  
 Natalia Romero  
 Ms. Kathleen Rompf  
 Patricia Salazar  
 Ofelia Salgado  
 Adela Sandoval  
 Natalia Saucedo  
 Ms. Leona M. Schmitt  
 Ms. Robyn Lynn Schultz  
 Marcia Serlin  
 Mr. and Mrs. Gordon Sheahen  
 Laima Sidrys-Aleksa  
 Renata Silva  
 Lourdes Singson-Chew  
 Tracey Skokna  
 Judy Smith  
 Sodexo- Downers Grove  
 Mr. and Mrs. Daniel Stepansky  
 Tacos Erendira  
 Concepcion Tarin  
 Testa Produce Company  
 Mary Timmons  
 Mr. and Mrs. W. Sean Toohey  
 Laureen Topper  
 Mrs. Alicia Torres  
 Mr. Jose A. Torres  
 Teresa Torres  
 Total Living Network (TLN)  
 Susan Tuskey  
 Mr. and Mrs. Santos Uy, Jr.  
 Rafaela Vargas  
 Mr. and Mrs. Roberto Vicenteno  
 Maria Villanueva  
 Alejandra Villegas  
 Antonia Villasenor  
 Mr. Steven Walder  
 Ms. Beth Webb  
 The Whalen Trust  
 Mr. Steve Wherron  
 Glenn Wilke  
 Ms. Helen Winter  
 Ms. Grace Wisowaty\*\*  
 Helen Witous  
 Mr. and Mrs. Frank Wohead  
 Marjorie Wohead  
 Linda Wolgamott  
 Lucia Urioste Zinkewich

*Every effort has been made to ensure the accuracy of the information provided on this list, should you find an error please do not hesitate to contact Katherine Caskey.*



*Dacia Ewing '10, Katherine Snowball '10, Mercedes Medina '10 and Isabella Checcheti '09 take a break in the Student Commons while studying for their Accounting class.*

mark your calendar...

**Spring 2008 Registration**  
November 5, 2007– January 11, 2008

**Spring 2008 Classes Begin**  
January 14, 2008

**Taste of Lexington**  
March 13, 2008

**Spring Benefit Mexican Dinner Dance**  
March 29, 2008

**Higher Learning Commission Visiting Team**  
March 31 – April 2, 2008

**Graduation**  
May 14, 2008

**WELCOME**

**Joann Barder**  
*Director of Student Services*

**Katherine Caskey**  
*Director of Development*

**Ines Cipriani, Ph.D.**  
*Dean of Administration*

**Sylvia De Alva**  
*Office Assistant*

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Student interns Iezelle Arrienza '10, Katie Hill '10, Sara Kilarski '09, Adriana Meraz '08, Angie Dillert '08, and Yvette Vicenteno '08, gather for a group picture with Dr. Marta Elvira, Academic Dean and Kathy Dornhecker, Career Services Director after their fall internship presentations at the College.



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